

Presenting



Overview (Top Three Things!)

1/

Every presentation is a chance for you to gain or lose something.

2/

Every presentation is a structured conversation – even if you are the only one talking.

3/

You feed the energy in the room. Your participants consume it.

semantics	audience
	semantics

Content

What you say: preparing

Set up the room.

Know your technology.

Tailor your material to your audience.

Remember what it's like not to know.

Build a narrative arc to support learning.

Sign post.



Draw the presentation, first.

One thought per slide

Whole page imagery





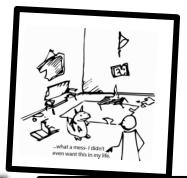
Practice, but do not memorize.

Detayls mater!

Bill's 'Dragon











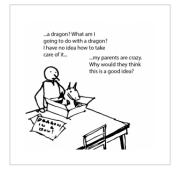






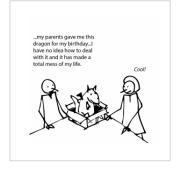










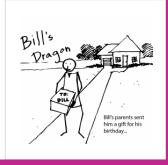




























What you say: beginning

Your introduction must be delivered well. Rehearse it until you know it cold.

"If you remember just one thing as you leave here today, remember this..."

"Our objective today is to generate six concepts that will provide..."

Frame the discussion (pee in the corner)

To shift the audience's mind to your context and develop some early common ground, you must clearly set the context and relevance of the facilitation to the audience.

- Clearly outline the purpose of the session
- Place the session in context

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For Example:

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- Place the session in context

Gain Early Buy-In

Create the opportunity for the audience to see the direct benefit and gain early buy-in. Use language to develop unconscious buy-in.

- Make them want to know
- Tell them "What's in it for them"
- Make them curious for more information

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Deal With Concerns

Where there are known or clearly anticipated objections that will influence the receptiveness of the audience, acknowledge them to consciously set them aside.

For Example:

- "You may be thinking..."
- "Typically..."
- "Generally...."

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Guide Thinking/Establish Rules

Direct the audience's mind to issues you want them to be focusing on and the mindset they need to successfully work through the agenda. Suggest to them how you want them to think and behave during the meeting.

- "Please keep an open mind..."
- "I would ask that you..."

What you say: your content

You must intimately know the content.

Confidence.

A powerpoint is for you, not them.

Do. Not. Read. Your. Slides.

What you say: ending

Conclude in control.

Encourage questions throughout, but be ready to defer.

Understand the question, or don't answer it.

Ask for clarification.

Repeat or rephrase the question.

Do not get defensive.

Take the applause.

What you say: emergencies

Cool and collected

Backup presentation on usb

Backup presentation as pdf

Backup presentation on your phone

Backup presentation printed

Backup presentation in your head

Hostility

Semantics

1. Posture

PostureFacial Expression

PostureFacial ExpressionEye Contact

Posture
Facial Expression
Eye Contact
Movement

Posture
Facial Expression
Eye Contact
Movement
Voice

Posture
Facial Expression

Eye Contact
Movement

Voice
Gesture

Posture ₂ Facial Expression 3. Eye Contact 4. Movement 5. Voice 6. Gesture 7. Competence

Audience

What do they know?

What do they want?

What do they fear?

Do your homework.

Watch their body language.

In Summary

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